

Using eIDAS to verify identity of registrants

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Digital identity (eID) is on the rise. It provides possibility of remote trustworthy identification to other party. But is it already usable? The demand to properly verify owners of the registry resources is growing (TLDs, RIRs,...). The group of ccTLDs took a chance to explore the possibility of using digital identities available via the eIDAS network as part of RegeID project co-funded by EU grant.

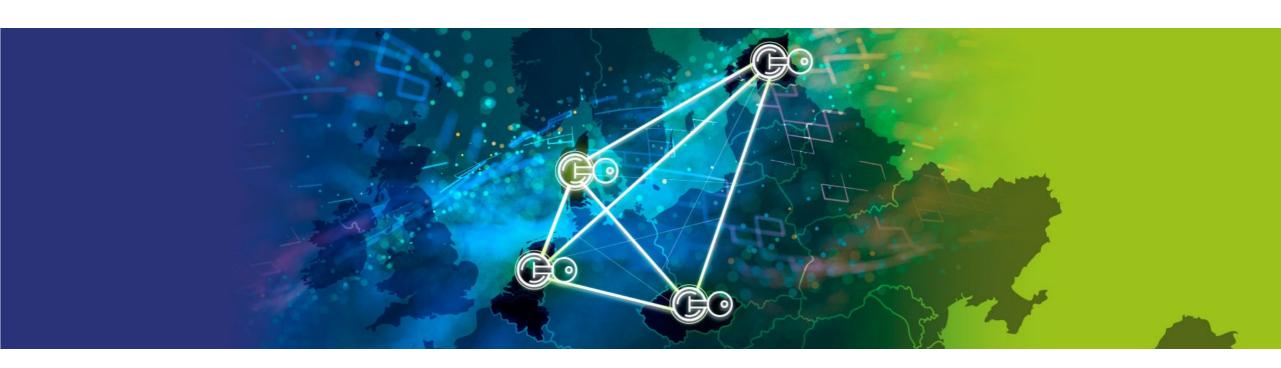


Agenda

- What is the eIDAS
- Description of RegeID project
- Research output
- Implementation showcase from CZ registry
- Summary of challenges
- Conclusion



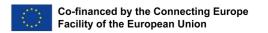
What is the eIDAS network





eIDAS regulation (eID part) - 910/2014

- The cross-border recognition of governmental eIDs in EU (EEA)
- Mandatory for all public online services that require strong authentication since September 2018
 - Access of private services is left on decision of national legislation
- Introduces concept of "Levels of assurance" that encapsulates strength of the eID mean and strength of verification during issuance
 - Low, Substantial and High
- Defines mandatory and optional attributes of natural and legal persons
- Describes process of notification of eID that includes peer review of all technical and procedural aspects of notified eID



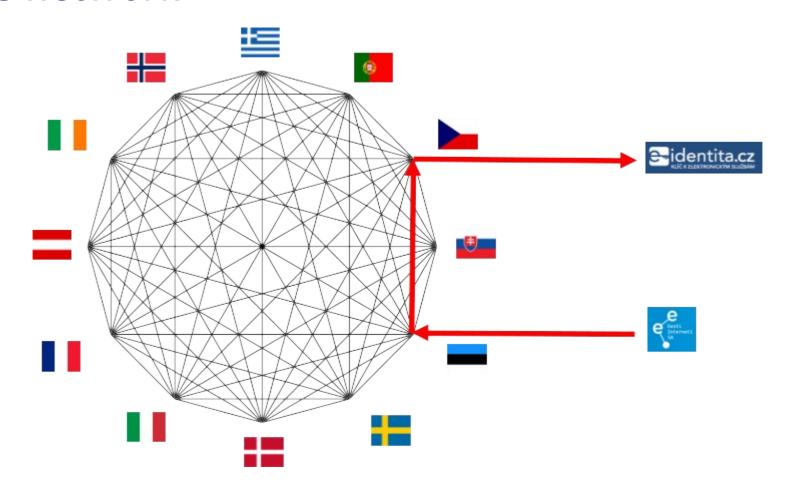


The eIDAS network

- The network of eIDAS nodes deployed in EU countries
 - Notified eID means are connected to the nodes to provide authentication
 - Online services are connected to the nodes to request authentication
- Interoperability is achieved by defining SAML2 profile as the protocol between nodes
- The policy requirements and technical requirements for connecting services is different in each country

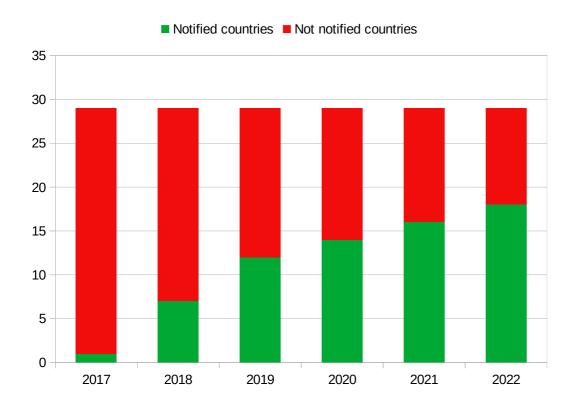


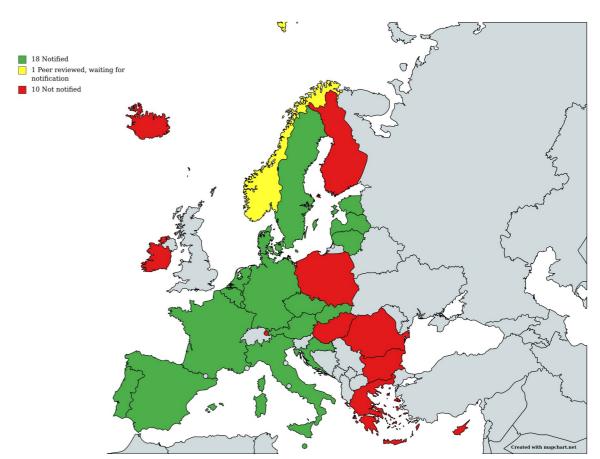
The eIDAS network





Notified countries





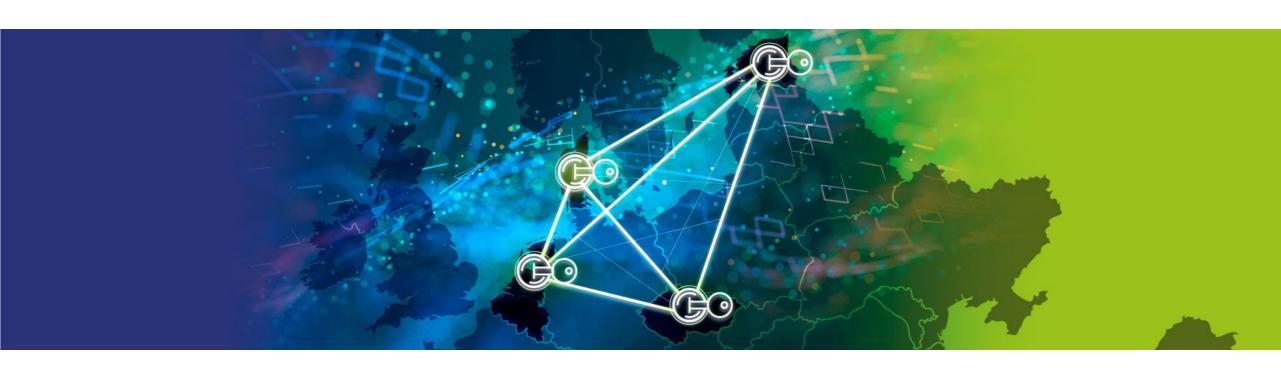


Revision of eIDAS regulation

- First draft announced in June 2021
- Introduces concept of European Digital Identity Wallet to store identity, attributes and credentials for online and offline use
- Decentralized rather then current centralized approach
- Should be mandatory not just for public sector but also for big platforms and private services that require strong authentication (i.e. banks)
- Legislative process and technical solution is being developed in parallel and some outputs should be available by the end of 2022
- Not related to our project



Description of RegeID project





Grants of European Commission

- CEF Telecom funding in programming period 2014 2020
- Almost every year there was a call for projects
 - Main objective: "Integrating the eID DSI (Digital Service Infrastructures) in existing e-services/systems/online platforms in various public or private sectors"
 - 75% funding
- Consortium of several companies submitted response to the call under the name "RegeID"
- First submission in 2018 failed
- Second submission in 2019 succeeded



Project partners















Scope

- Connect registrant facing portals to the eIDAS network and implement linking of eIDAS identity with the contacts in the registry
 - CZ.NIC, EIS, DK Hostmaster, SIDN
- Research and analysis of potential usage by other registries and registrars
 - Signicat
- Dissemination of project goals and achievements in domain industry
 - CENTR

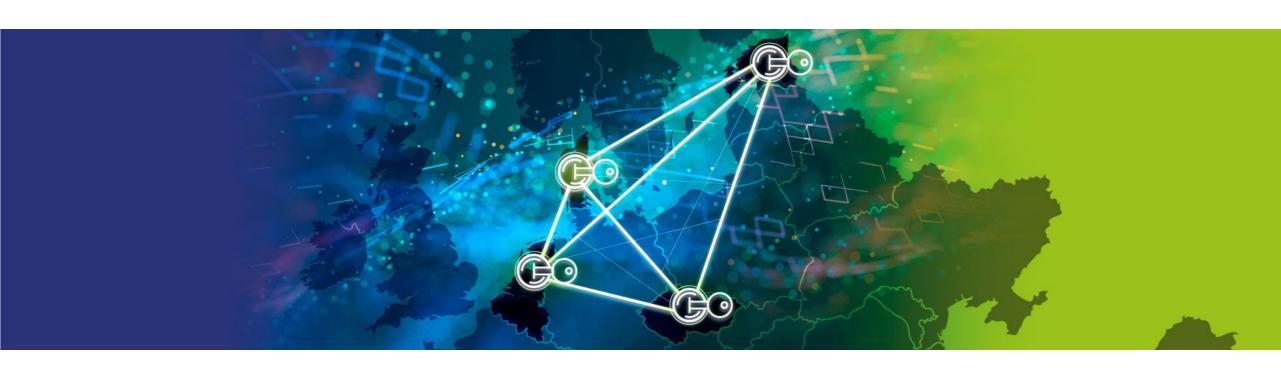


Results

- Visual identity and the website https://regeid.eu
- Video explaining eIDAS and it's potential for DNS industry
- Research done and comprehensive report submitted to grant agency
- Registrant portals connected to eIDAS network
 - https://registrant.internet.ee/
 - https://www.domenovyprohlizec.cz/
 - https://self-service.dk-hostmaster.dk/
- SIDN's solution is in pre-production at the moment



Research output





Findings on survey for registries

- Registries find it important to verify registrant data
 - but they have limited opportunities to do so
 - relying heavily on paper-based procedures
- Registries able to use national eIDs for registrant verification have better options to do so in less cumbersome way
- Vast majority of registries would welcome the opportunity to accept verified, trustworthy eIDs
- Some concerns that still need to be addressed:
 - Limited availability of identities for legal entities
 - Registrants residing outside of Europe

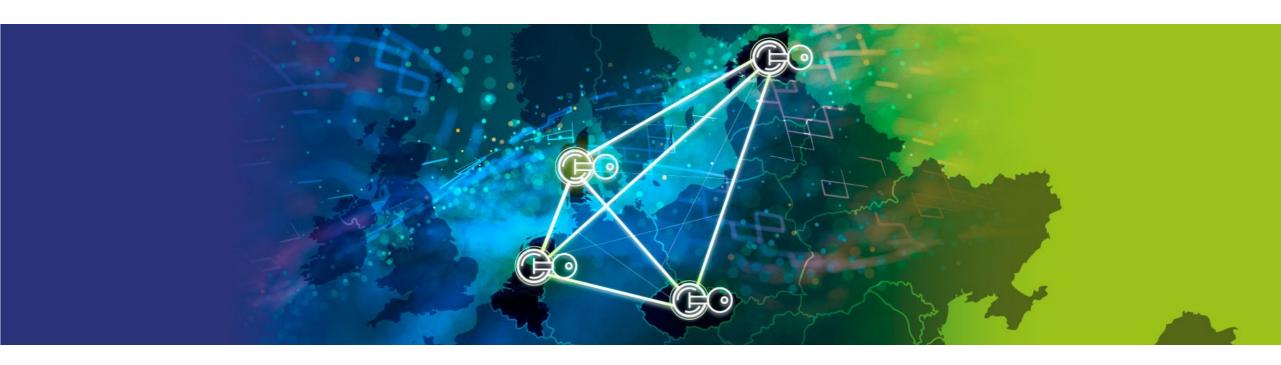


Findings on survey for registrars

- Registrars are very mixed bunch
 - Often embedded in variety of broader services
- Most of them operate on international (global) scale so they want solutions that are standardized and easily usable
 - for all of their customers
 - with all of their services (and TLDs they represent)
- Registrars don't regard themselves as (primarily) responsible for validation of domain registration data, but acknowledge their part in ecosystem for securing against fraud and abuse
- Cost and complexity is major issue for registrars



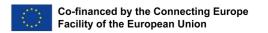
Showcase from .CZ registry



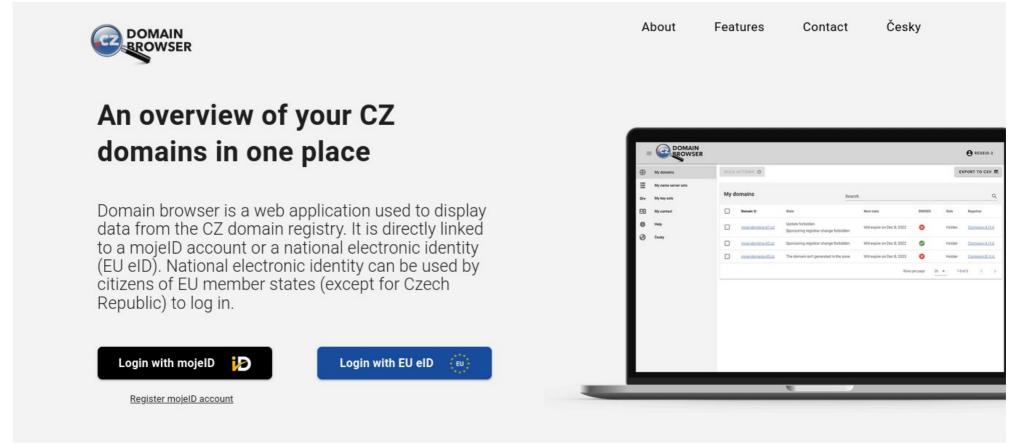


Implemented changes

- CZ.NIC maintains open source registry https://fred.nic.cz used by ~10 other TLDs
 - New database tables and APIs to maintain link between contact and eID
- The DomainBrowser is primary registrant portal
 - Long standing features:
 - Overview of all domains registered to authenticated user
 - Setting Registry Lock on domains
 - Merge duplicate contacts
 - See the DNS traffic on user's domains
 - Authentication part was updated to include connection to eIDAS network







If your mojeID account or national electronic identity is attached to a domain as a holder or an administrative contact, you can use the Domain browser to:



Choose your country to proceed with authentication

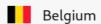






Italy

















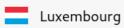






Latvia







Netherlands





Portugal

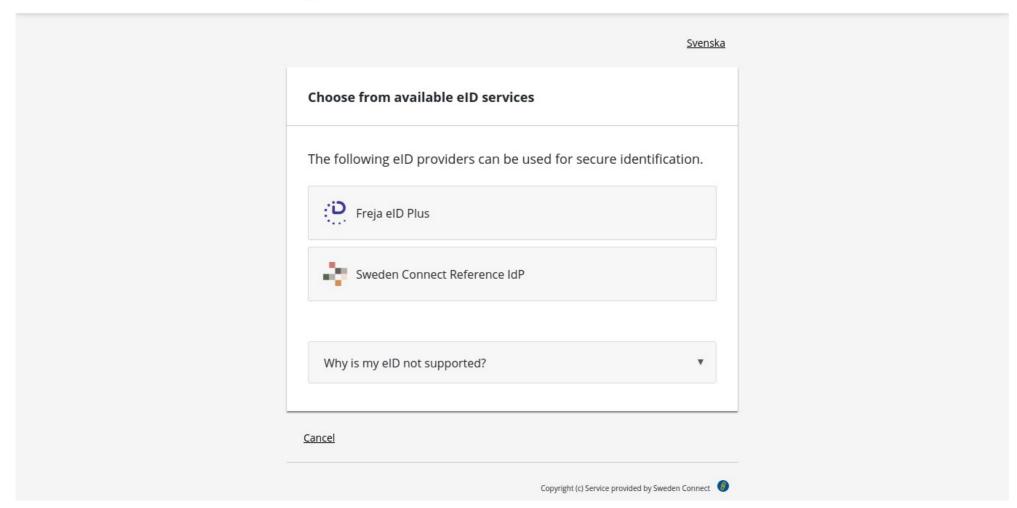
Slovenia

Slovakia

Spain

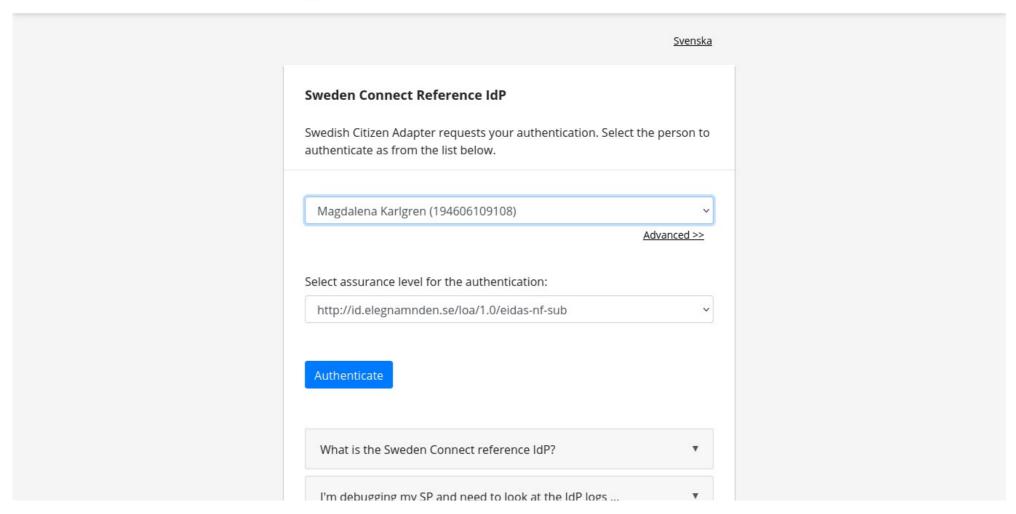






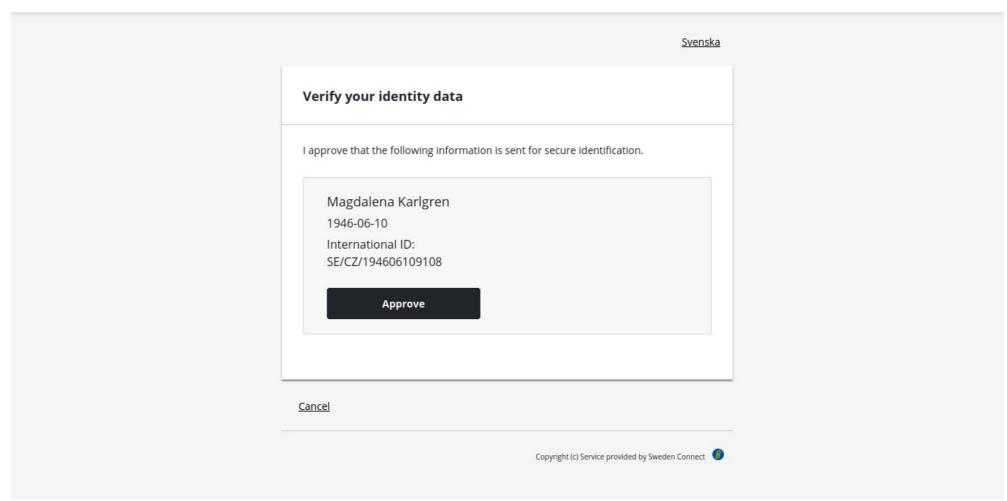




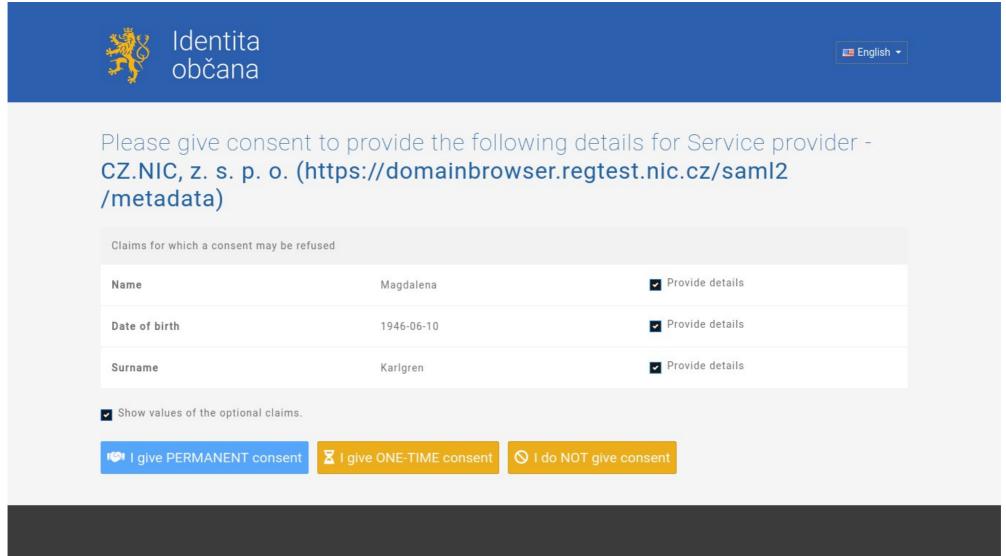
















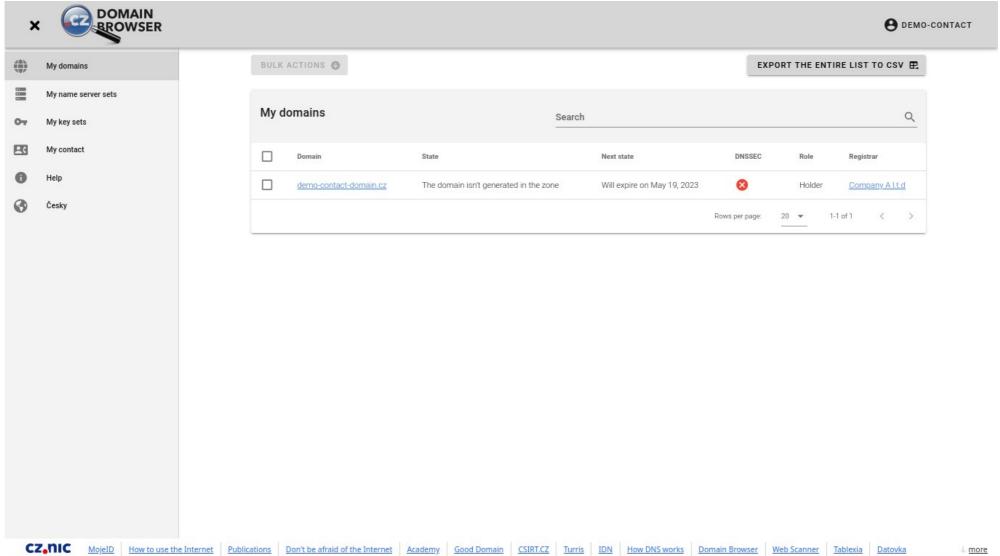
You log in with an electronic identity that is not attached to any contact in the domain registry. To attach it, enter the contact's identifier and transfer password (authinfo). This information should be available on the contact's registrar portal. The details of the contact in the registry must match the electronic identity details. The name must be "Magdalena Karlgren" and the date of birth "1946-06-10", otherwise attaching the identity to the contact cannot be completed.

P

Domain Browser and the mojeID service are operated by CZ.NIC, CZ domain registry. If you have any questions concerning the Domain Browser or mojeID, do not hesitate to contact us +420 222 745 111 and podpora@nic.cz.

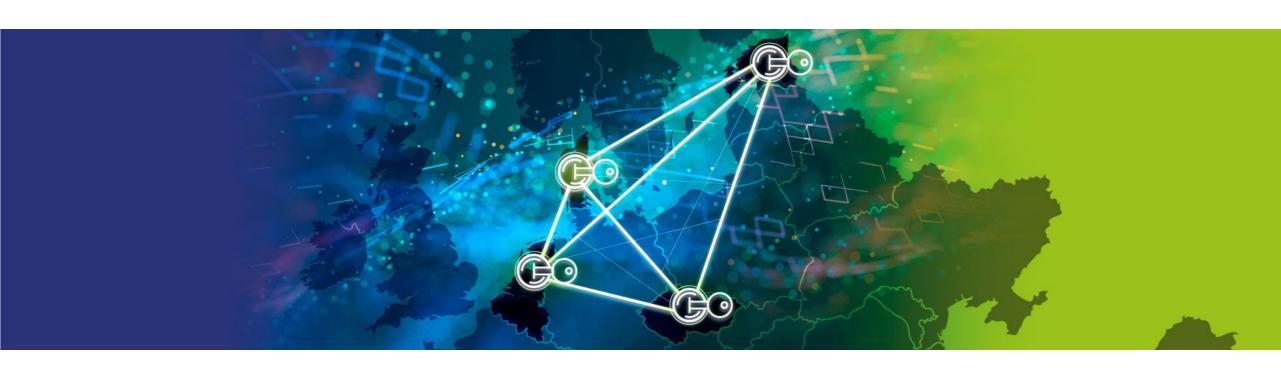








Project challenges





Access to eIDAS node

- Every country has different rules and requirements to get access and mostly it is opened only for governmental organizations (liability reasons), but there can be exceptions
 - DK Hostmaster operates under the "domain act" that requires them to verify identities.
- Most of TLDs are non-governmental organizations, so the access is rather an exception
 - Before the grant was submitted, appropriate national agencies had to approve the access to the node
- With this respect, NIS2 legislation and it's verification requirements may be the opportunity to get access to fulfill these requirements





Selection of proper Level of Assurance

- This is up to each service provider to decide
- It would be great to agree on the same level
- Balance between required authentication strength and availability of means should be considered
 - In DK, almost everybody has NemID, but it is only on Substantial level
- Participants agreed to require Substantial level



Natural and legal persons

- Even though regulation defines attributes of legal person, it is almost not used
- Only two eID schemes notified offer these attributes
 - Netherlands (eHerkenning)
 - Austria
- Participants concentrated only on natural persons



Insufficient identity data for matching

- Mandatory data are CurrentFirstName, CurrentGivenName and DateOfBirth and unique PersonIdentifier
 - This is not enough for automated matching
- CurrentAddress is optional
 - Only about half of countries declare they provide this attribute
 - It is structured attribute based on Core ISA Vocabulary CvAddressType
 - Thoroughfare, PostName, PostCode, LocatorDesignator, AdminUnitFirstline, AdminUnitSecondLine, CvAddressArea, POBox
 - Different countries provide different subsets
- Participants decided not to rely on CurrentAddress and keep it for the potential future update

Co-financed by the Connecting Europe



Identity matching procedure

- Participants explored and implemented different approaches how to match identity data with contact in the registry
 - Using PersonIdentifier provided via registrar as part of registration data
 - The issue is that users usually doesn't know it's identifiers
 - Using registry authorization code (authinfo)
 - Potentially together with check for other data (name, surname, date of birth)
 - Using some pre-existing authentication
 - Using verification links and manual checks



Updating linked contacts

- When identity is linked to contact in registry it is preferred that verified contact data are not changed via registrar
- Contact could be "taken" from registrar and maintained by registry but this would break registry-registrar responsibilities in many ways
- Rather dedicated status as "ServerUpdateProhibited" is used to indicate to registrars that this data cannot be changed.
- Contact data can be updated from eID with every authentication and registrars can be informed by registry about such update

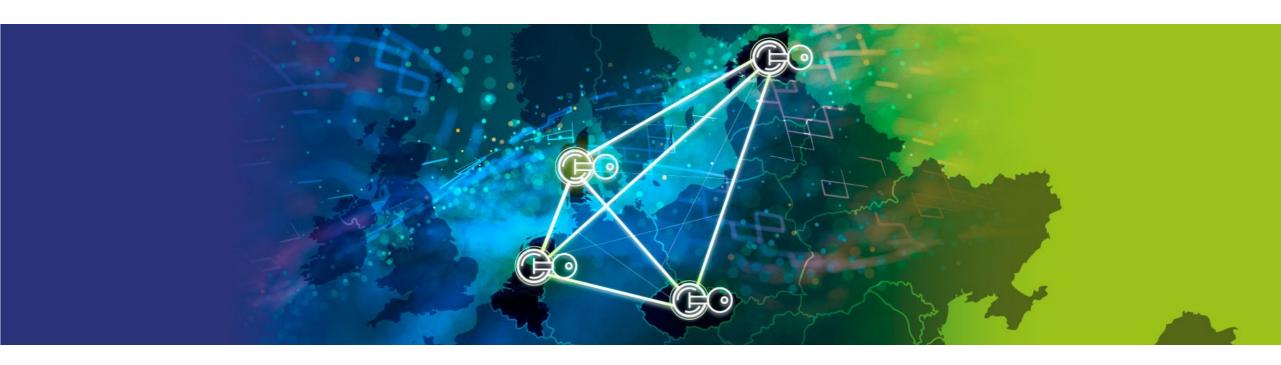


UX/UI aspects

- It is clear, that working with cross border authentication is not easy from user experience perspective
 - Multiple parties are involved in the single authentication transaction
 - Lot's of redirects on the way
 - Different UI experience in every country
 - Hard to trace failures
- There are some efforts on EU side to help, but it's not mandatory to take it
 - New logo for eIDAS authentication
 - UX guidelines



Conclusion





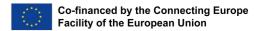
Conclusion

- Does eIDAS provides generally usable solution without any caveats? Not yet
- Do not hold your breath while waiting for EUDI Wallet, it can take some time
- Still current eIDAS can be useful tool if you accept all limitations
- We have created infrastructure that we can build on
 - For example we can offer this possibility when asking some suspicious contacts to verify



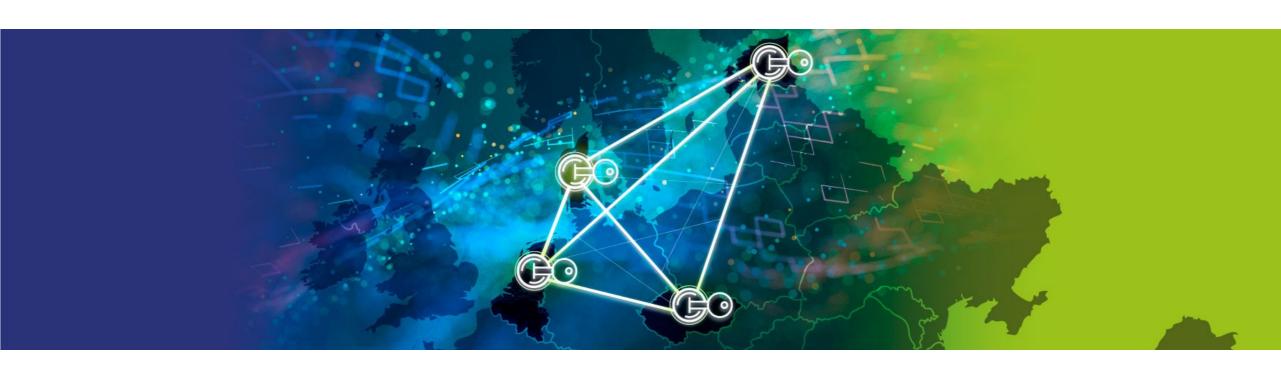
Thank you

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Backup slides





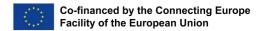
Testing instance

 It is possible to connect to testing instance of FRED as the registrar. More information about the testing instance here, documentation for the client communication is here

```
$ wget -q https://www.nic.cz/files/fred/fred-client-openinstance.zip
$ unzip -q fred-client-openinstance.zip
$ cd fred-client-openinstance/
$ ./fred-client
FredClient 2.13.0
Type "help", "license" or "credits" for more information.

Using configuration from data_files/conf/fred/fred-client.conf
Connecting to demo.regtest.nic.cz, port 700 ...
Connected!

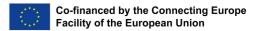
REG-FRED_A@demo.regtest.nic.cz>
```





Registration of sample contact and domain

```
REG-FRED_A@demo.regtest.nic.cz> create_contact DEMO-CONTACT 'Magdalena
Karlgren' mail@example.com Street City 12345 SE NULL '' myauthinfo --
ident.number="1946-06-10" --ident.type="birthday"
Do you really want to send this command to the server? (y/N): y
Contact ID:
                         DEMO-CONTACT
Created on:
                         2022-05-19T00:01:33+02:00
REG-FRED_A@demo.regtest.nic.cz> create_domain demo-contact-domain.cz
DEMO-CONTACT
Do you really want to send this command to the server? (y/N): y
            demo-contact-domain.cz
Domain name:
Created on:
                     2022-05-19T00:01:54+02:00
Expiration date: 2023-05-19
```





Linking contact and identity in DomainBrowser

- Go to https://domainbrowser.regtest.nic.cz/
- Select Login with EU eID
- Select Sweden
- Select Sweden Connect Reference IdP
- Select Magdalena Karlgren
- Approve all consents
- In the DomainBrowser fill handle "DEMO-CONTACT" and authinfo "myauthinfo" or whatever you have registered on previous slide